



Division of Adult Parole Operations

Counting Rules for Governance Period January - June 2012

Sex Offenders Summary (Jessica's Law Supersedes AB 113)

DAPO Headquarters Level Data

11 Total Number of 290 PC Registrants on Parole Consists of sex offender registrants on parole, regardless of release date, who are currently in the community under the supervision of a parole agent, parolees serving a revocation period, parolees pending a revocation, parolees in local custody, parolees in the custody of the Department of Mental Health, parolees in the custody of the United States Immigrations and Customs Enforcement, and interstate cases. This report DOES NOT include sex offender parolees who are currently at large, discharged from parole, deceased, returned to custody as a Parole Violator With a New Term.

CalParole

Point In Time Manually tabulated by the field units and summarized by Region HQ's on the last day of the month for each region.

2012 Kevin Sandino, PA III
(916) 327-5414

12 Active 290 PC Registrants in the Community Consists of sex offender parolees in the community, under the supervision of a parole agent, regardless of release date.

CalParole

Point In Time Manually tabulated by the field units and summarized by Region HQ's on the last day of the month for each region.

2012 Kevin Sandino, PA III
(916) 327-5414

13 Total Number of 290 PC Registrants in the Community subject to Jessica's Law Includes sex offenders released to parole with a release date on or after the effective date of Jessica's Law (November 8, 2006), who are currently in the community, under the supervision of a parole agent.

CalParole

Point In Time Manually tabulated by the field units and summarized by Region HQ's on the last day of the month for each region.

2012 Kevin Sandino, PA III
(916) 327-5414

14 Number of 290 PC Registrants Non-Compliant with Jessica's Law Consists of a subsection of parolees identified in the Total Jessica's Law 290 population, who are currently NOT in compliance with the residency restrictions set forth in Proposition 83 as a result of medical and/or psychiatric conditions.

Information is obtained from the Field Units

Point In Time Manually tabulated by the field units and summarized by Region HQ's on the last day of the month for each region.

2012 Kevin Sandino, PA III
(916) 327-5414

Assessments Completed

16 Number of COMPAS Assessments Completed COMPAS (Correctional Offender Management Profiling for Alternative Sanction). Assessments completed by PPP staff on a monthly basis. This instrument assess the offender's risk and need.

Web Base Server (Report Manager)

Accumulative Number of assessments completed monthly for each Region.

2012 Patricia Lugan, SSM I



Division of Adult Parole Operations

Counting Rules for Governance Period January - June 2012

Assessments Completed

DAPO Headquarters Level Data

17	Number of Static 99's Assessments Completed	The number of Static 99's completed during the quarter. A Static 99 is a psychometric instrument utilized to measure a sex offender's risk to the community. <i>Web Base Server (Report Manager)</i>
	Accumulative	Number of assessments completed monthly for each Region.
	2012	Patricia Lugan, SSM I

Integrated Services for Mentally Ill Parolees Program (ISMIP)

19	Number of Parolees being served	The program provides enhanced mental health rehabilitative services to parolees who require additional assistance beyond what is provided through outpatient services. <i>DAPO HQ</i>
	Point In Time	Number of Parolees being served.
	2012	Brian Sommers, SSA (916) 324-3201

Main

PAROLEE POPULATION

22	Total Number of Parolees	This is the total number of parolees currently being supervised by their assigned Region. <i>OISB</i>
	Point In Time	Collected and counted on the last day of the month for each Region.
	2012	Mary Giles, AGPA (916) 327-4452

23	Total Number of Parolees Released on Parole (inc. PVRTC)	Total number of parolees released on parole (inc. Parolee Violator Return to Custody). <i>OISB</i>
	Accumulative	Collected and counted on the last day of the month for each Region.
	2012	Carrie Daves (916) 327-5413 Parole Automation Mgr.

24	Parolees-at-Large/Absconded	Parolees failing to report to their assigned Parole Agent and that are avoiding supervision (Parole suspended by Board of Parole Hearings and warrants have been issued) minus USINS <i>CalParole</i>
	Point In Time	Collected and counted on the last day of the month for each Region.
	2012	Carrie Daves (916) 327-5413 Parole Automation Mgr.

25	% of Parolees-at-Large/Absconded out of Total Number of Parolees	Out of the total number of parolees, this percentage reflect those that are parolees-at-large or absconded <i>CalParole / OBIS</i>
	Point In Time	Divide the number of Parolees-at-Large/Absconded by the Total Number of Parolees
	2012	



Division of Adult Parole Operations

Counting Rules for Governance Period January - June 2012

Main PAROLEE POPULATION

32 Number of Parolees Unemployed Number of parolees in Cal Parole where the agent of record indicates that the parolee currently is unemployed. Cal Parole is a computer database used to collect and organize parolee information.
CalParole

Point In Time Collected and counted on the last day of the month.

2012 Carrie Daves Parole Automation Mgr.
 (916) 327-5413

33 Number of Parolees on SSI Number of parolees in Cal Parole where the agent of record indicates that the parolee currently is on SSI. Cal Parole is a computer database used to collect and organize parolee information.
CalParole

Point In Time Collected and counted on the last day of the month.

2012 Carrie Daves Parole Automation Mgr.
 (916) 327-5413

34 Consolidated Error Reports The CER is a comparison of CalParole Tracking System and the Offender Base Information Systems (OBIS). The CER also includes records that Department of Justice indicates there is a data conflict.
CalParole / OBIS

Point In Time Compares two databases and will be provided by the Parole Automation Unit

2012 Carrie Daves Parole Automation Mgr.
 (916) 327-5413

35 Consolidation Error Rate This is the consolidation errors divided by the number of active parolees, which will allow for a better regional performance comparison.
CalParole

Point In Time Number of Consolidation Errors/Active Parolees

2012

36 Address Errors Reflects missing address information in CalParole where the parolee's address is missing the city, county, or zip code.

Parolees on Non-Revocable Parole (NRP) status are not included. While the Parole Planning and Placement staff record a self-reported address, CDCR does not verify or maintain the address over the period of parole on a consistent basis across regions.

(Non-Revocable parolees are identified in CalParole with a unit code starting with NRP or MNRP, and followed by a number 1 through 4, corresponding to the region of parole)

CalParole

Point In Time Collected by the Parole Automation Unit

2012 Carrie Daves Parole Automation Mgr.
 (916) 327-5413



Division of Adult Parole Operations

Counting Rules for Governance Period January - June 2012

Parole Violation Activity

PAROLEE POPULATION

44 Technical Violation Referrals Technical violations while on parole that do not involve criminality referred to BPH.

RSTS

Accumulative Collected and counted during the month for each Region.

2012 Carrie Daves Parole Automation Mgr.
(916) 327-5413

45 Not In Custody (NIC) Referrals Parolees facing parole violation charges who are not in custody or are in custody with no parole hold.

RSTS

Accumulative Collected and counted during the month for each Region.

2012 Carrie Daves Parole Automation Mgr.
(916) 327-5413

46 Continue on Parole (COP) Parole violation adjudicated by a Parole Supervisor in lieu of return to custody. This usually involves intermediate sanctions or program referral(s).

RSTS

Accumulative Collected and counted during the month for each Region.

2012 Carrie Daves Parole Automation Mgr.
(916) 327-5413

47 Program Referrals When a parolee is referred to a program, such as a drug or alcohol treatment program.

RSTS

Accumulative Collected and counted during the month for each Region.

2012 Carrie Daves Parole Automation Mgr.
(916) 327-5413

48 Total Violations (Non Tech, Tech, NIC, COP's & Program Referrals) The total number of violations of parole in each Parole Region during the reporting period.

RSTS

Accumulative Collected and counted during the month for each Region.

2012 Carrie Daves Parole Automation Mgr.
(916) 327-5413

Parole Accountability Discharge

50 Under DAPO Control Cases Parole has the authority to discharge at the Unit Level.

Case Records North (CRN) & Case Records South (CRS)

Accumulative Formula: Under DAPO Control = (Discharged at Unit Level + Dropped Off Due to No Action + DAPO Recommends to Retain)

2012 Nancy Williams (CRM)
North (916) 358-1937

Patricia Garnica (CRM)
South (909) 484-3714



Division of Adult Parole Operations

Counting Rules for Governance Period January - June 2012

Parole Accountability Discharge

PAROLEE POPULATION

51	Discharged at Unit Level	Cases Parole discharged at the Unit Level. <i>Case Records North (CRN) & Case Records South (CRS)</i>
	Accumulative	Formula: Discharged at Unit Level = (13th Month + 25th Month)
	2012	Nancy Williams (CRM) North (916) 358-1937 Patricia Garnica (CRM) South (909) 484-3714
52	13th Month	Non-Serious and Non-Violent Parole cases discharged at the 13th month. <i>Case Records North (CRN) & Case Records South (CRS)</i>
	Accumulative	Manually tabulate the discharge report based upon authority to discharge, recommendation, and action taken, on a monthly basis.
	2012	Nancy Williams (CRM) North (916) 358-1937 Patricia Garnica (CRM) South (909) 484-3714
53	25th Month	Serious or Violent cases Parole discharged at the 25th month. <i>Case Records North (CRN) & Case Records South (CRS)</i>
	Accumulative	Manually tabulate the discharge report based upon authority to discharge, recommendation, and action taken, on a monthly basis.
	2012	Nancy Williams (CRM) North (916) 358-1937 Patricia Garnica (CRM) South (909) 484-3714
54	Dropped Off Due to No Action (Operational Law)	Cases that were discharged by Operation of Law due to no action taken by Parole. <i>Case Records North (CRN) & Case Records South (CRS)</i>
	Accumulative	Formula: Dropped Off Due to No Action = (13th Month + 25th Month)
	2012	Nancy Williams (CRM) North (916) 358-1937 Patricia Garnica (CRM) South (909) 484-3714



Division of Adult Parole Operations

Counting Rules for Governance Period January - June 2012

Parole Accountability Discharge

PAROLEE POPULATION

55 13th Month Non-Serious or Non-Violent cases discharged by Operation of Law.
Case Records North (CRN) & Case Records South (CRS)

Accumulative Manually tabulate the discharge report based upon authority to discharge, recommendation, and action taken, on a monthly basis.

2012 Nancy Williams (CRM)
 North (916) 358-1937

Patricia Garnica (CRM)
 South (909) 484-3714

56 25th Month Serious and Violent cased discharged by Operation of Law.
Case Records North (CRN) & Case Records South (CRS)

Accumulative Manually tabulate the discharge report based upon authority to discharge, recommendation, and action taken, on a monthly basis.

2012 Nancy Williams (CRM)
 North (916) 358-1937

Patricia Garnica (CRM)
 South (909) 484-3714

57 DAPO Recommends to Retain Cases Parole has the authority to discharge but recommends retention.
Case Records North (CRN) & Case Records South (CRS)

Accumulative Formula: DAPO Recommends to Retain = (BPH Discharged + BPH Retained)

2012 Nancy Williams (CRM)
 North (916) 358-1937

Patricia Garnica (CRM)
 South (909) 484-3714

58 BPH Discharged Cases recommended to retain by DAPO. BPH did not concur and discharged.
Case Records North (CRN) & Case Records South (CRS)

Accumulative Formula: BPH Discharged = (13th Month + 25th Month)

2012 Nancy Williams (CRM)
 North (916) 358-1937

Patricia Garnica (CRM)
 South (909) 484-3714



Division of Adult Parole Operations

Counting Rules for Governance Period January - June 2012

Parole Accountability Discharge

PAROLEE POPULATION

67 BPH Retained Cases DAPO recommended to be discharged. BPH did not concur and acted to retain.
Case Records North (CRN) & Case Records South (CRS)

Accumulative Manually tabulate the discharge report based upon authority to discharge, recommendation, and action taken, on a monthly basis.

2012 Nancy Williams (CRM)
 North (916) 358-1937

Patricia Garnica (CRM)
 South (909) 484-3714

68 DAPO Recommends to Retain Cases under BPH authority to discharge and DAPO recommends to retain.
Case Records North (CRN) & Case Records South (CRS)

Accumulative Formula: DAPO Recommends to Retain = (BPH Discharged + BPH Retained)

2012 Nancy Williams (CRM)
 North (916) 358-1937

Patricia Garnica (CRM)
 South (909) 484-3714

69 BPH Discharged Cases DAPO recommended to retain. BPH did not concur and acted to discharge.
Case Records North (CRN) & Case Records South (CRS)

Accumulative Manually tabulate the discharge report based upon authority to discharge, recommendation, and action taken, on a monthly basis.

2012 Nancy Williams (CRM)
 North (916) 358-1937

Patricia Garnica (CRM)
 South (909) 484-3714

70 BPH Retained Cases DAPO recommended to retain. BPH concurs and acted to retain.
Case Records North (CRN) & Case Records South (CRS)

Accumulative Manually tabulate the discharge report based upon authority to discharge, recommendation, and action taken, on a monthly basis.

2012 Nancy Williams (CRM)
 North (916) 358-1937

Patricia Garnica (CRM)
 South (909) 484-3714

Subsidized Housing

72 Number of 290 PC Reg. in Subsidized Housing Number of HRSO parolees that are in housing funded by Parole.
PACATS

Accumulative Electronically tabulated by PACATS (Parolee Automated Cash Assistance Tracking System) program of dollar amount issued accordingly to CDCR Number's for each Region on a monthly basis.

2012 Carrie Daves Parole Automation Mgr.
 (916) 327-5413



Division of Adult Parole Operations

Counting Rules for Governance Period January - June 2012

Subsidized Housing

PAROLEE POPULATION

73	Cost of Subsidized Housing for 290 PC Parolees	Cost of housing for HRSO's with history of child molestation that are ordered to move into compliant housing. PACATS
	Accumulative	Electronically tabulated by PACTS (Parolee Automated Cash Assistance Tracking System) program of dollar amount issued accordingly to CDCR Number's for each Region on a monthly basis.
	2012	Carrie Daves (916) 327-5413 Parole Automation Mgr.

74	Number of Parolees in Subsidized Housing (Excluding 290 PC's)	Number of parolees in each region that are assisted with housing cost (either partial or entire cost). PACATS
	Accumulative	Electronically tabulated by PACTS (Parolee Automated Cash Assistance Tracking System) program of dollar amount issued accordingly to CDCR Number's for each Region on a monthly basis.
	2012	Carrie Daves (916) 327-5413 Parole Automation Mgr.

75	Cost of Subsidized Housing for Parolees (Excluding 290 PC's)	Cost of assisting parolees with temporary shelter, such as; motel, temp housing, or not being able to make one month rent. PACATS
	Accumulative	Electronically tabulated by PACTS (Parolee Automated Cash Assistance Tracking System) program of dollar amount issued accordingly to CDCR Number's for each Region on a monthly basis.
	2012	Carrie Daves (916) 327-5413 Parole Automation Mgr.

Parole and Community Team

77	Number of Parolees Referred to PACT Meetings	Parolees referred to the PACT orientation by the Unit Staff. Tabulated by the PACT Agents
	Accumulative	PACT Agents tabulations are reported to DAPO HQ's and are tracked for the month for each Region.
	2012	Mary Giles, AGPA (916) 327-4452

78	Number of Released Parolees attending PACT Meetings	Number of PACT orientations attended by parolees to inform them of resources/services available to them. Tabulated by the PACT Agents
	Accumulative	PACT Agents tabulations are reported to DAPO HQ's and are tracked for the month for each Region.
	2012	Mary Giles, AGPA (916) 327-4452



Division of Adult Parole Operations

Counting Rules for Governance Period January - June 2012

Parole and Community Team

PAROLEE POPULATION

79 Number of Absent Parolees at the PACT Meetings Parolees that were referred but failed to attend the PACT orientation.
Tabulated by the PACT Agents
 Accumulative PACT Agents tabulations are reported to DAPO HQ's and are tracked for the month for each Region.
 2012 Mary Giles, AGPA
 (916) 327-4452

80 Number of Parolees Excused from attending PACT Meetings Number of parolees that did not attend services for the following reasons; currently working, medical, drug treatment, incarcerated, PAL, refused to participate, or Agent approval.
Tabulated by the PACT Agents
 Accumulative PACT Agents tabulations are reported to DAPO HQ's and are tracked for the month for each Region.
 2012 Mary Giles, AGPA
 (916) 327-4452

Supervision Caseload Summary

82 Number of 2nd Strike Cases Total number of parolees who would face a 3rd strike and life in prison if convicted of a new felony.
CalParole
 Point In Time Summary of number of supervision cases on the last day of the month for each Region.
 2012 Mike Mott, PA III
 (916) 445-1556

83 Number of High Control/High Services Cases High Control cases are typically individuals with a history of serious or violent cases. High Services parolees are those in need of a lot of services to maintain them in the community or civil addicts.
CalParole
 Point In Time Summary of number of supervision cases on the last day of the month for each Region.
 2012 Mike Mott, PA III
 (916) 445-1556

84 Number of Control Service Cases The number of parolees who are at medium risk of re-offending.
CalParole
 Point In Time Summary of number of supervision cases on the last day of the month for each Region.
 2012 Mike Mott, PA III
 (916) 445-1556



Division of Adult Parole Operations

Counting Rules for Governance Period January - June 2012

Supervision Caseload Summary

PAROLEE POPULATION

85 Number of Enhanced Outpatient (EOP) Cases The number of mentally ill parolees with limited ability to care for themselves or other's. By definition, a person with a Global Assessment of functioning less than 50%. According to the Psychiatric Staff & DMS IV (Diagnostic & Statistical Manual of the American Psychiatric Association of Volume IV).

CalParole

Point In Time Summary of number of supervision cases on the last day of the month for each Region.

2012 Mike Mott, PA III
(916) 445-1556

86 Number of MS (Minimum Supervision) Cases The number of parolees determined to be of minimal risk of re-offending.

CalParole

Point In Time Summary of number of supervision cases on the last day of the month for each Region.

2012 Mike Mott, PA III
(916) 445-1556

87 Number of Banked Cases Number of parolees in custody pending deportation or have been deported to the country of origin.

CalParole

Point In Time Summary of number of supervision cases on the last day of the month for each Region.

2012 Mike Mott, PA III
(916) 445-1556

88 Number of High Risk Sex Offenders The number of "High Risk" Sex Offender parolees

CalParole

Point In Time Summary of number of supervision cases on the last day of the month for each Region with Classification Codes AS, AX, HR, HX

2012

89 Number of Other Sex Offenders The number of "Other" Sex Offender parolees

CalParole

Point In Time Summary of number of supervision cases on the last day of the month for each Region with Classification Codes PS, PX

2012

90 Number of Gang GPS Offender The number of "Gang GPS" parolees

CalParole

Point In Time Summary of number of supervision cases on the last day of the month for each Region with Classification Codes GT, GX

2012



Division of Adult Parole Operations

Counting Rules for Governance Period January - June 2012

Valdivia Compliance

PAROLEE POPULATION

92 Total Cases (Referred/Non-Referred) The Valdivia judgment requires parole violation cases to be processed within the Due Process time frame.
RSTS
 Accumulative Summary of cases processed during a given month and totaled for the month in each Region.
 2012 Lydia Avalos, OT
 (916) 327-4140

93 Signed within 7 business days The number of Parole Violation cases reports signed off by the Parole Unit Supervisor within 7 days of arrest.
RSTS
 Accumulative Summary of cases processed during a given month and totaled for the month in each Region.
 2012 Lydia Avalos, OT
 (916) 327-4140

94 Signed over 7 business days The number of Parole Violation cases reports signed off by the Parole Unit Supervisor beyond 7 days of arrest.
RSTS
 Accumulative Summary of cases processed during a given month and totaled for the month in each Region.
 2012 Lydia Avalos, OT
 (916) 327-4140

95 % signed within 7 business days The percentage of cases signed off by the Unit Supervisor within 7 days of the arrest.
RSTS
 Mean Average Summary of cases processed during a given month and totaled for the month in each Region.
 2012 Lydia Avalos, OT
 (916) 327-4140

Electronic In-Home Detention

97 Maximum Capacity The total number of electronic monitors assigned to each Parole Region. This is the passive device report provided by the vendor that can be accessed on a daily basis.
Information provided by the Vendor (Web Patrol)
 Point In Time Number of Parolees on EID units on the last day of the month for each Region. Information is captured from the G4S Web Patrol database, which is updated on a daily basis.
 2012 Rugina Garcia, PSA
 (916) 214-6278

98 Units Assigned The number of units currently being utilized.
Information provided by the Vendor (Web Patrol)
 Point In Time Number of Parolees on EID units on the last day of the month for each Region. Information is captured from the G4S Web Patrol database, which is updated on a daily basis.
 2012 Rugina Garcia, PSA
 (916) 214-6278



Division of Adult Parole Operations

Counting Rules for Governance Period January - June 2012

Electronic In-Home Detention

PAROLEE POPULATION

99	% In Use	The percentage of Operable Units currently in use. <i>Information provided by the Vendor (Web Patrol)</i>
	Mean Average	Divide number of EID units into the number of units assigned.
	2012	Rugina Garcia, PSA (916) 214-6278

Gang GPS Units

101	Total GPS Units Available for Gang Members	Number of GPS units made available for Gang Members based on funding provided through Senate Bill XXX18. <i>DAPO HQ</i>
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2012

102	Total Number GPS In Use for Gang Supervision	Number of self-reported GPS units Coded GT assigned to individual Gang Members. <i>DAPO HQ</i>
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2012

103	% Gang GPS Units Utilized	Percentage Equals Total Number GPS in Use for Gang Supervision / Number of GPS units available for Gang Members (auto calculated). <i>Formula</i>
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2012

Sex Offender GPS Unit

105	Total Sex Offenders on GPS	Total number of self-reported Sex Offenders on GPS Units Coded AS and PS provided to each Sex Offender as mandated by law. <i>DAPO HQ</i>
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2012

106	Total Gang and Sex Offenders on GPS	Sum of Total Number of GPS in Use for Gang Supervision + Total Sex Offenders on GPS (auto calculated). All numbers are updated on a weekly basis and monthly combined totals are provided no later than the 15th of the month by Rachelle Torres, AGPA, Electronic Monitoring Unit (916) 327-4451. <i>Formula</i>
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2012



Division of Adult Parole Operations

Counting Rules for Governance Period January - June 2012

Under Correctional Clinical Case Management System (CCCMS) Cases (Data 90 Days in Arrears)

PROGRAMS

131 Absolute Compliance (Previously Existing Cases) Four appointments within 60 days.
Web Base Server (Report Manager)
Accumulative Completion of the required four appointments within 60 days of the released date.
2012 Robert Storm, SSM I
(916) 323-0152

132 Proximate Compliance (Previously New Cases) Four appointments within 90 days.
Web Base Server (Report Manager)
Accumulative Completion of the required four appointments within 90 days of the released date.
2012 Robert Storm, SSM I
(916) 323-0152

133 Non-Compliance (Previously Closed Cases) Four appointments within 90 days.
Web Base Server (Report Manager)
Accumulative Number of cases that are less than 4 appointments within 90 days of the released date.
2012 Robert Storm, SSM I
(916) 323-0152

134 Not Seen No appointments recorded.
Web Base Server (Report Manager)
Accumulative Not seen within the 90 days of the released date.
2012 Robert Storm, SSM I
(916) 323-0152

Under Enhanced Outpatient (EOP) Cases (Data 120 Days in Arrears)

136 Absolute Compliance (Previously Existing Cases) Eight appointments within 90 days.
Web Base Server (Report Manager)
Accumulative Completion of the required eight appointments within 90 days of the released date.
2012 Robert Storm, SSM I
(916) 323-0152

137 Proximate Compliance (Previously New Cases) Eight appointments within 120 days.
Web Base Server (Report Manager)
Accumulative Completion of the required eight appointments within 120 days of the released date.
2012 Robert Storm, SSM I
(916) 323-0152



Division of Adult Parole Operations

Counting Rules for Governance Period January - June 2012

Under Enhanced Outpatient (EOP) Cases (Data 120 Days in Arrears)

PROGRAMS

138	Non-Compliance (Previously Closed Cases)	Eight Appointments within 120 days. <i>Web Base Server (Report Manager)</i>
	Accumulative	Number of cases that are less than 8 appointments within 120 days of the released date.
2012		Robert Storm, SSM I (916) 323-0152

139	Not Seen	No appointments recorded. <i>Web Base Server (Report Manager)</i>
	Accumulative	Not seen within the 120 days of the released date.
2012		Robert Storm, SSM I (916) 323-0152

Staffing Report

ADMINISTRATION

142	Total Number of Staff	Total number of staff assigned to the Parole Region. <i>Position Control</i>
	Point In Time	Number of allotted positions in each Region.
2012		Leslie Oakley, SSM I (916) 327-5528

143	Total Number of Vacancies	Number of vacant positions <i>Position Control</i>
	Point In Time	Number of vacant positions at the beginning of each month for each Region.
2012		Leslie Oakley, SSM I (916) 327-5528

144	% of Vacancy	Percentage of vacant positions. <i>Position Control</i>
	Point In Time	Divide the total number of staff into the number of vacancies.
2012		Leslie Oakley, SSM I (916) 327-5528

145	Peace Officer	Number of vacant sworn staff in each Parole Region. <i>Position Control</i>
	Point In Time	Number of vacant positions at the beginning of each month for each Region.
2012		Leslie Oakley, SSM I (916) 327-5528



Division of Adult Parole Operations

Counting Rules for Governance Period January - June 2012

Equal Employment Opportunity (EEO)

Administration

155 New EEO Complaints Total number of new items submitted through the end of the month.
DAPO HQ

2012

156 Ongoing EEO Complaints Total number of items still open through the end of the month (less new items).
DAPO HQ

2012

157 Closed EEO Complaints Total number of items closed through the end of the month.
DAPO HQ

2012

158 Total EEO Complaints New EEO Complaints + Ongoing EEO Complaints (less new items) = Total EEO Complaints.
Formula

2012

Staff Grievances

160 New Staff Grievances Total number of new items submitted through the end of the month.
DAPO HQ

2012

161 Ongoing Staff Grievances Total number of items still open through the end of the month (less new items).
DAPO HQ

2012

162 Closed Staff Grievances Total number of items closed through the end of the month.
DAPO HQ

2012



Division of Adult Parole Operations

Counting Rules for Governance Period January - June 2012

Staff Grievances

Administration

163 Total Staff Grievances $\text{New Staff Grievances} + \text{Ongoing Staff Grievances (less new items)} = \text{Total Staff Grievances.}$

Formula

2012

Workers' Compensation

165 New Workers' Compensation (WC) Claims $\text{Total number of new items submitted through the end of the month.}$

DAPO HQ

2012

166 Ongoing WC Claims $\text{Total number of items still open through the end of the month (less new items).}$

DAPO HQ

2012

167 Closed WC Claims $\text{Total number of items closed through the end of the month.}$

DAPO HQ

2012

168 Total WC Claims $\text{New WC Claims} + \text{Ongoing WC Claims (less new items)} = \text{Total WC Claims.}$

Formula

2012