



**CALIFORNIA DEPARTMENT OF CORRECTIONS AND REHABILITATION
DIVISION OF REHABILITATIVE PROGRAMS
Director's Stakeholder Advisory Group Meeting
January 23, 2014**

Meeting Notes

The Division of Rehabilitative Programs Director's Stakeholder Advisory Group (DSAG) meeting convened on Thursday, January 23, 2014 at 10:00 a.m. at the Richard A. McGee Correctional Training Center, 9850 Twin Cities Road, Galt, CA 95632.

DSAG Members: Present at the meeting were **Millicent Tidwell**, Chair, Director Division of Rehabilitative Programs (DRP); **Rodger Meier**, Deputy Director, DRP; **Robert Storms**, Chief Clinical Program Administrator, Division of Adult Parole Operations (DAPO); **Maritza Rodriguez**, Chief Deputy Administrator, DAPO; **London Biggs**, California State Association of Counties; **Norman Jackson**, University of California, San Diego (Alternate for Igor Koutsenok); **Alyce Belford**, Mental Health Systems; **Marc Hering**, Center Point, Inc; **Sushma D. Taylor**, Center Point, Inc; **Matt Perry**, Sacramento County Office of Education; **Judge Stephen Manley**, Santa Clara County Superior Court; **Steve Moore**, California State Sheriffs' Association; **Albert Senella**, California Association of Alcohol and Drug Program Executives (CAADPE); **Vitka Eisen**, HealthRight 360; **Vanessa Nelson-Sloane**, Life Support Alliance; **Ken Quesada**, California Workforce Investment Board; **Carolyn Eggleston**, California State University, San Bernardino; **Colleen Stoner**, Board of State and Community Corrections; **Dr. David Farabee**, Professor in Residence of Psychiatry and Behavior Sciences, University of California Los Angeles; **Sarah Glenn-Leistikow**, Center for Employment Opportunities (Alternate for Bill Heiser); **Jana Boccalon**, Office of the Inspector General (Alternate for Renee Hansen); **Sharon Nevins**, California Mental Health Directors Association; **Rusty Bechtold**, California Prison Industry Authority; **Gregg Clifton**, California State Sheriffs' Association; (Alternate for Steve Moore); **Dr. Sheldon Zhang**, Professor, San Diego State University; **Rev. Richard Carnell Baker**, Third Baptist Church of San Francisco, **Doug Sale**, Operations Chief, California Workforce Investment Board.

California Department of Corrections and Rehabilitation (CDCR) Staff: Sherry Celio, Special Assistant to the Director, DRP; Morgan Hughes Special Assistant to the Deputy Director, DRP; Kevin Wortell, Associate Director (A), DRP; Robert Logan, Staff Services Manager I (SSMI), DRP; Robert Downs, Associate Director, Office of Program Accountability and Support, DRP; Marie Del Real, SSMI, DRP; Suzanne Medina, AGPA, DRP; Paul Bernal, AGPA, DRP; Marty Ellis, AGPA, DRP; Mark Bertacchi, Staff Services Manager II (SSMII); Regina Banks, SSMII, DRP; Jennifer Winistorfer, Superintendent (A), Office of Correctional Education, DRP; Sherry Christopher, Assistant to Chief of Community and Reentry Services, DRP; Yong Lee, SSMI, DRP; Jean Leonard, Research Program Specialist, DRP; Albert Rivas, Office of Public Employee and Constituent Affairs; Nolice Edwards, Assistant Secretary, Public and Employee Communications, CDCR.

Agenda Item 1. Registration.

Agenda Item 2. Welcome and Introductions.

Director Tidwell introduced herself and opened the meeting by stating that the mission of DSAG is to serve as an advising body to DRP on program and policy issues. She then invited all members to introduce themselves in addition to what agency or organization they represented. An overview of the agenda took place, with noted changes to Agenda items V. and VII. Agenda item V., "*Exploring Evidence Based Practices by Definition*", would be presented after lunch and Agenda item VII, "*Performance Based Contracting/Uses of Appropriate Incentives or Sanctions*", would be discussed before lunch. Director Tidwell informed the group of the new and improved DRP website which has many new features and she encouraged everyone to utilize the site and provide feedback.

Agenda Item 3. Budget Update.

Director Tidwell discussed the Governor's proposed budget section that pertained to CDCR and DRP, notably that \$9.8 billion will be allocated to CDCR. The area which the allocation will be used includes \$228 million to fund SB 105 efforts. This bill targets prison reduction to comply with the federal court order cap of 137.5% of prison capacity.

The Recidivism Reduction Fund is proposed to receive \$11.8 million to create substance abuse treatment programs at non-Reentry Hubs statewide, additionally \$9.7 million is proposed to be set aside for the expansion of Substance Abuse Treatment (SAT) programs at contracted facilities and cognitive behavioral therapy to those inmates approaching their parole or release date. Another \$40 million has been slated for a community reentry program hybrid facility, and \$11.3 million is proposed to be used for the expansion of services for mentally ill parolees.

Agenda Item 4. Updates on DRP Programs.

Rodger Meier, Deputy Director, DRP, provided an update on the 13 Re-entry Hubs and the In-Prison contract protests. Department of General Services agreed with CDCR in regards to the protests and the contracts are projected to be awarded by the end of March 2014. California Training Facility remains in protest status. California State Prison, Los Angeles County Re-entry Hub did not receive any qualified bids and DRP is in the process of working with the Office of Business Services go out with another bid solicitation. The Transition Program started in October of 2013 and the remaining contracts for Folsom Women's Facility, Central California Women's Facility, and Valley State Prison are projected to be in place by April 2014. The contracts for the Long Term Offender Pilot Program (LTOPP) have been awarded and DRP is in the process of ramping up the LTOPPs at California State Prison, Solano, California Men's Colony and Central California Women's Facility. There are approximately 250 inmates that will begin the LTOPP at California State Prison, Solano.

There were no bidders for the In-Custody Sex Offender Treatment Pilot program; therefore DRP is planning to meet with the Department of State Hospitals and other stakeholders to discuss the Sex Offender Treatment Pilot program options. The Step Down Program (SDP) is up and running and DRP has hired retired annuitants to facilitate the groups. The program is receiving notable feedback and reviews from staff and participants. The self-directed journaling in cells is working out well for the SDP participants. DRP is also considering implementing the "Alternative to Violence" program in the SDP. The CAL ID program has processed approximately 500-600 California Identification cards for inmates to date.

Kevin Wortell, Associate Director (A), Office of Offender Services informed the group that the Request for Proposal (RFP) for Female Offender Treatment and Employment Program (FOTEP) and Specialized Treatment for Optimized Programming (STOP) has been released. The bidders' conference is scheduled for Friday, January 24, 2014, at CDCR Headquarters, Kern/Colorado room at 10:00 am. There are 4 new DRC/CBCs sites scheduled to open soon. They will serve an additional 128 parolees. The location of the new programs will be Santa Clara County providing 83 slots, Monterey County providing 30 slots, Calaveras County providing ten slots, and Lake County providing five slots.

Mr. Wortell also discussed DRP's pursuit of a the comprehensive data system called the Automated Reentry Management System (ARMS) that will be accessible to providers and he is confident that the design will be able to improve and manage all aspects of programming. The data system is currently projected to be operational by the spring of 2015. A member asked for clarification on what ARMS will provide. The following response was provided: ARMS will be a comprehensive data system where elements

will be networked together to give DRP the mechanism to track multiple service elements related to contractual and programmatic outcomes.

Mr. Wortell mentioned that Sheldon Zhang, PhD, from San Diego State University is currently working on a study for Community Reentry Services. The study will look at curriculum, structure of programs, internal measures and recommendations.

Mr. Wortell recently attended a SASCA Region II meeting and was very impressed with the enthusiasm and dedication of the providers. He also attended a Sacramento County Office of Education banquet graduation where the same sentiment was experienced.

Robert Storms, Chief Administrator of Clinical Programs, DAPO, brought up the challenge and need to connect parolees with Medi-Cal services. A work group will be created to discuss and brainstorm parolee Medi-Cal services via Affordable Care Act (ACA) health plans. The work group participants that volunteered were Vitka Eisen, CEO, HealthRight 360; London Biggs, Legislative Analyst, California Association of Counties; and Robert Storms, DAPO.

Norman Jackson announced that Dr. Igor Koutsenok, Professor of Psychiatry, University of California at San Diego, has accepted a new position with the United Nations.

Agenda Item 5. Performance Based Contracting/Use of Appropriate Incentives.

Director Tidwell moved the discussion to performance based contracts and the appropriate use of incentives and sanctions. She stated that DRP has been reviewing the Pennsylvania model as a guide and itemized some of the methods being used within that model. A discussion then ensued by DSAG members and the audience for proper use of incentives.

One member made a statement about tracking the improvement of a participant from start to finish in addition to capturing a participant's improvement in health and life skills.

Other outcomes mentioned by members were assistance in individual programs, engaging parolees to complete programs, and incentives to pay for certifications or certificates for schools.

One member suggested extending the current contract of providers and include performance based language.

One member stated that local conditions should be taken into account for performance based contracts such as employment, inner city challenges, and other conditions that could affect a contractor's ability to provide services.

Other suggestions were including criteria in DRP contracts for program improvement vs. contract compliance, setting a standard of contract deliverables and then providing an

incentive for meeting the contract deliverables, providing incentives such as tools, boots, college books, etc., employment incentives, early discharge incentives, and increased travel allowances for parolees.

It was decided a subcommittee was needed to further discuss and brainstorm ideas regarding future incentive programs for parolees. Those who volunteered to serve on the committee included DSAG members Carolyn Eggleston, California State University, San Bernardino; Sarah Glenn-Leistikow, Center for Employment Opportunities; Vitka Eisen, HealthRight 360; London Biggs, California State Association of Counties; Vanessa Nelson-Sloane, Life Support Alliance; Marc Hering, Center Point, Inc; and guests Ward Allen, Twin Rivers Unified School District; Rachel Kienzler, GEO Group.

Agenda Item 6. Lunch.

The members broke for lunch at 11:45 a.m. with instructions to return at 1:00 p.m.

Agenda Item 7. Presentation: “What is the Evidence for Evidence Based Offender Programs”?

Sheldon Zhang, Ph.D., San Diego State University and David Farabee, Ph.D, University of California Los Angeles provided a PowerPoint presentation on “*What is the Evidence for Evidence Based Offender Programs*”. Copies of the PowerPoint slides were provided as a handout.

Agenda Item 8. Break:

Group members chose to work through the break time.

Agenda Item 9. Presentation: “Parolee Health Homes”.

Albert Senella, President, California Association of Alcohol and Drug Program Executives, gave a presentation on “*Developing Criminal Justice Health Homes for California*”. Copies of the handout were provided.

According to Mr. Senella, CDCR and other service providers have the opportunity of leveraging not only medical costs, but residential and outpatient services through federally matched dollars. These funds are available to certified Health Home providers. Mr. Senella discussed the correlation between ACA and California AB 361, giving parolees access to services via Medi-Cal that will free up CDCR dollars to enhance other programs.

Agenda Item 10. Meeting Recap and Setting of Next Meeting Date.

Director Tidwell introduced Rev. Baker as a new member of DSAG and thanked him for coming and sharing information about his faith-based program. Future agenda items

were then announced for DSAG's next meeting. These agenda items include: an update on where CDCR is in regards to the budget hearings, an update from the two subcommittee groups, a presentation on Social Impact Bonds, a summary on leveraging federal money, an update on the descriptive study being performed by Dr. Sheldon Zhang, and an overview of the upcoming data management system

The next meeting was set for Thursday, May 1, 2014. There was no objection to continuing to use the Richard A. McGee Correctional Training Center for future meetings.

Agenda Item 11. Adjournment.

The meeting adjourned at 2:30 p.m.