



CALIFORNIA DEPARTMENT OF CORRECTIONS AND REHABILITATION

NOTICE TO FAMILY AND FRIENDS

On July 1, 2010 Global Tel*Link (GTL) will charge new, reduced ward call charges for all domestic collect and pre-paid calls that include local, long distance, and interstate calls. This action is a result of Senate Bill 81 that required GTL to reduce the ward call charges over four fiscal years. The call set-up charge also known as the surcharge and the rate per-minute charge will be reduced. This is the final rate reduction.

No action is required to receive the new reduced rates.

The new rates will be in effect from July 1, 2010 until January 31, 2011.

New rates for the Youth Facilities			
Call Type	New Per Call Surcharge	New Rate per Minute	New Cost of a 15-minute call*
Local	\$0.19	\$0.019	\$0.475
Long Distance	\$0.19	\$0.019	\$0.475
Interstate	\$1.52	\$0.342	\$6.65

**Cost does not include applicable local taxes and Federal Universal Service Fees.*

Please Contact GTL Customer Service for billing or blocking questions:

1-888-415-0377

All current and past GTL notices can be found on the CDCR web-site at:

http://www.cdcr.ca.gov/Visitors/Receiving_Calls_From_Inmates_and_Wards.html