



CALIFORNIA DEPARTMENT OF CORRECTIONS AND REHABILITATION

NOTICE TO WARDS

Effective December 17, 2009 ward telephones will be able to make collect calls to cell phone numbers. Family and friends will need to contact Global Tel*Link (GTL) to set up a direct bill account so that GTL could bill them for the collect calls.

There is specific action family and friends will have to take to receive collect calls on their cell phone. The first step is to contact GTL Customer Service at 1-888-415-0377 to set up a direct bill account for the cell phone number. All required action and restrictions are included in a separate GTL Notice to Family and Friends that has been issued and posted on the CDCR web-site at:

http://www.cdcr.ca.gov/Visitors/Receiving_Calls_From_Inmates_and_Wards.html

Please share this information with family and friends.

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Global Tel*Link Contact Information:

www.correctionsgtl.com

Toll Free Number: 1-888-415-0377
Hours of Operation (Central Standard Time)
Monday-Friday, 7am to 11pm;
Saturday/Sunday, 8am to 7pm

Payment Address: GTL Direct Bill Service Dept.
P.O. Box 173075
Denver, Colorado 80217