



Welcome to the Visitor Processing Appointment Scheduling System

The Visitor Processing Appointment Scheduling System, known by VPASS for short, is the latest application being developed by Enterprise Information Services (EIS) for the California Department of Corrections and Rehabilitation (CDCR). This online application is offered as a service to help expedite the visitation process. It is also a tool for CDCR institution staff to manage visitation effectively every week. VPASS attempts to alleviate many lengthy visiting wait time issues that are being seen around the state while providing the flexibility for each institution to set up the system to meet their visiting needs.

VPASS will give the public an opportunity to schedule their own appointment to be processed for visiting. The use of VPASS will help to alleviate the accumulation of visitors that show up at many different institutions first thing in the morning. Instead, all visitors can make appointments throughout the week, which will ensure a more streamlined process. This will help reduce wait time and therefore, improve the quality of the visit. The system will also allow the visitors to receive information about any changes to the visitation at their institution either via email or on the system home page.

The system will be available September 30, 2012 to the general public at select institutions as part of a pilot program. These appointments for the pilot institutions will open on Monday morning, October 1st, at 7 am for the weekend of October 6th. After the first two weeks, the appointments will open at a time determined by individual institutions.

You can access the current Inmate Visitation Reservation System (IVRS) at <http://visitorreservations.cdcr.ca.gov> which hosts only Folsom State Prison at this time. On September 30, 2012, the new VPASS system will replace the IVRS system. You can view the demo of the VPASS system at <http://www.cdcr.ca.gov/Visitors/index.html>