

California Department of Corrections and Rehabilitation

Employee Health and Wellness

Step-by-Step: How to Receive an EAP Authorization Online

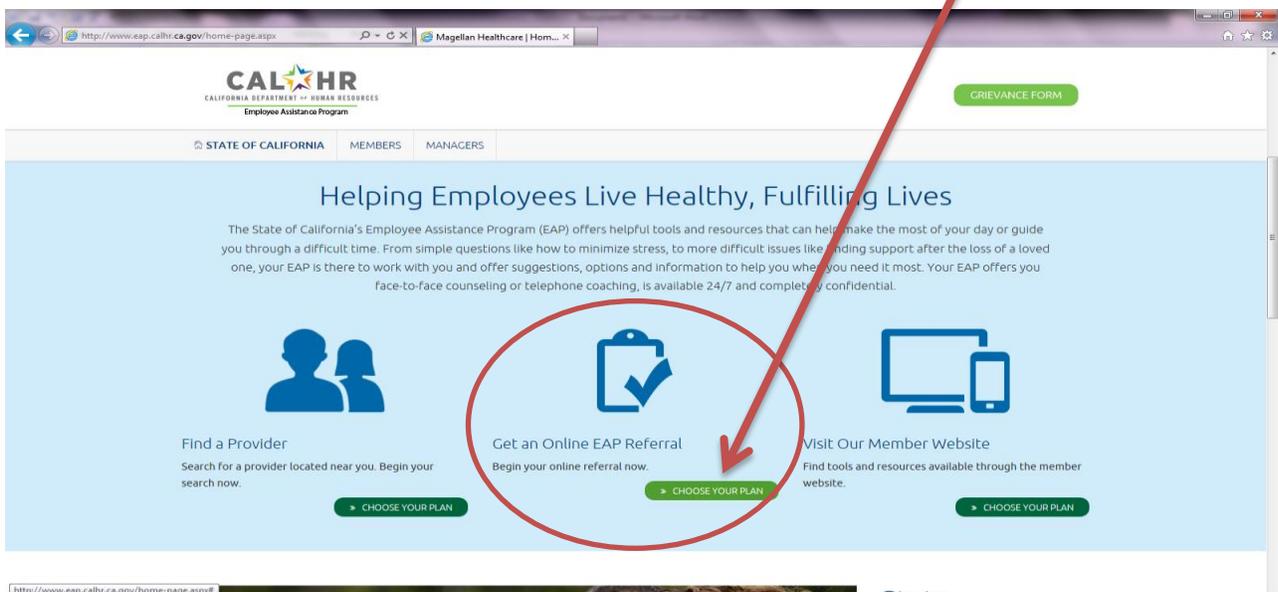
Step 1:

Go to the EAP website: <http://www.eap.calhr.ca.gov/home-page.aspx>



Step 2:

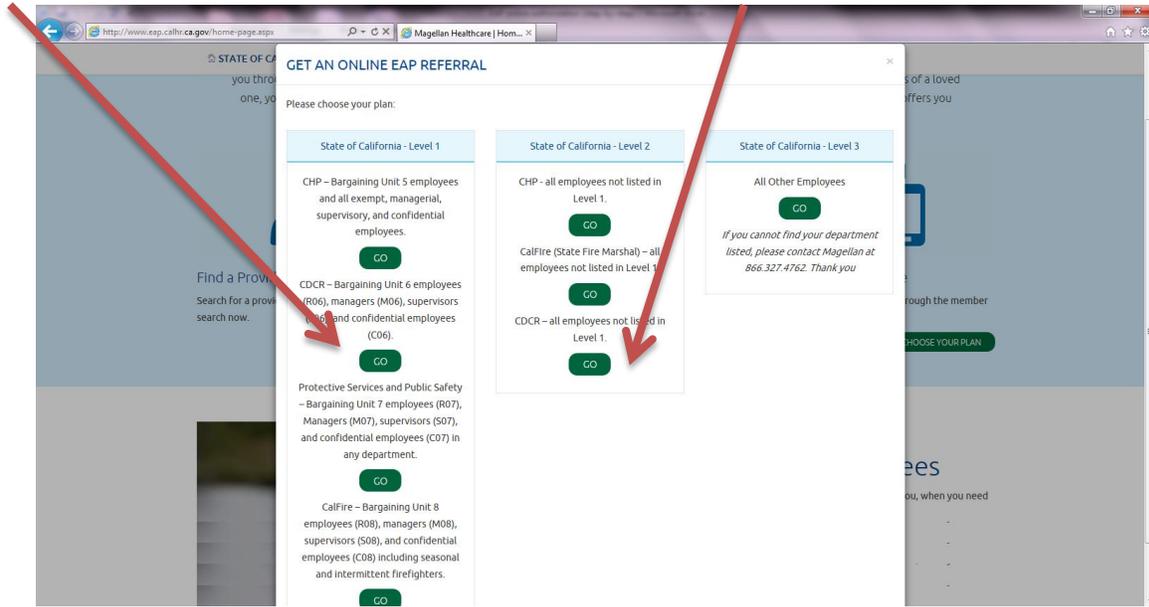
Scroll down the page to "Get an Online EAP Referral" and click "Choose Your Plan"



Step 3:

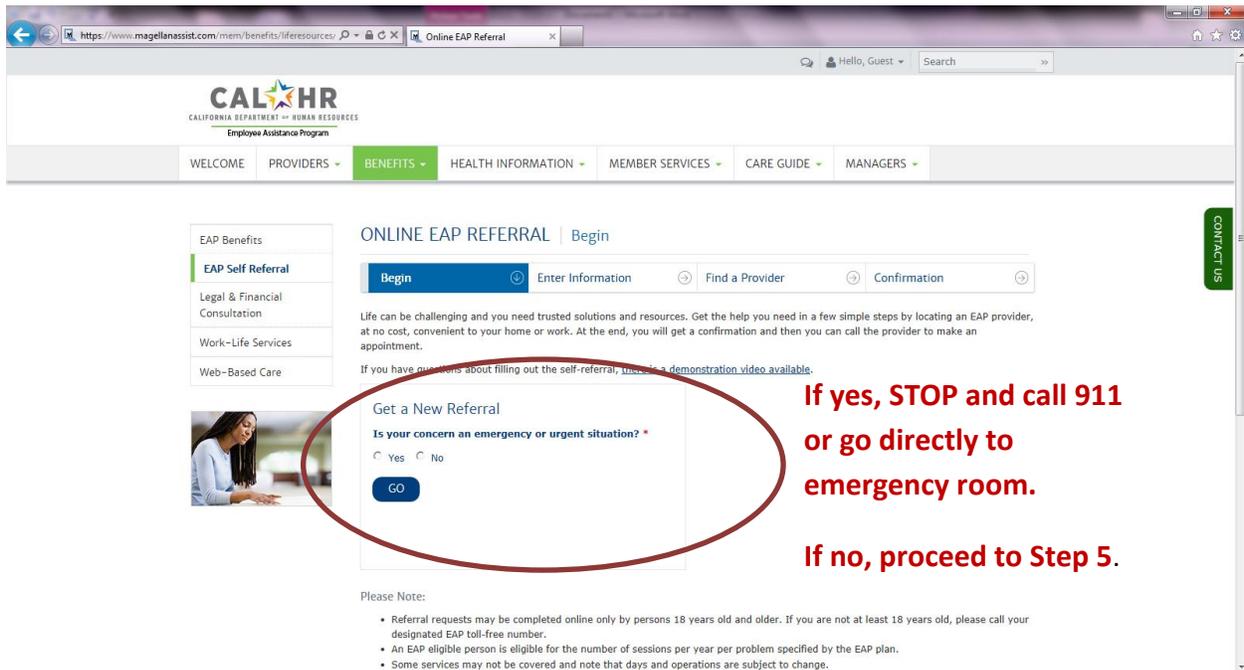
Custody employees – choose Level 1

Non-custody employees – choose Level 2



Step 4:

Answer the question: Is your concern an emergency or urgent situation?



Step 5:

Complete the information and click "Continue."

https://www.magellanassist.com/mem/benefits/liferesources/ Online EAP Referral when was mickey mouse born...

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Employee Assistance Program

WELCOME PROVIDERS BENEFITS HEALTH INFORMATION MEMBER SERVICES CARE GUIDE MANAGERS

ONLINE EAP REFERRAL | Enter Information

Begin Enter Information Find a Provider Confirmation

Person Seeking Services

Please complete for the person seeking services.

First name: * Mickey Last name: * Mouse Date of Birth: * 11/18/1928

CONTINUE CANCEL

Questions? Need help? CHAT WITH US 866-327-4762

Step 6:

Complete the online form with YOUR information.

https://www.magellanassist.com/mem/benefits/liferesources/ Online EAP Referral disneyland address california...

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ONLINE EAP REFERRAL | Enter Information

Begin Enter Information Find a Provider Confirmation

Person Seeking Services

Please complete for the person seeking services.

First name: * Mickey Last name: * Mouse Date of Birth: * 11/18/1928

Gender: * Male Age Range: * 55 and Over

Your address below is for identification purposes only.

Address Line 1: * 1313 Disneyland Drive Address Line 2:

City: * Anaheim State: * California ZIP Code: * 92802

Phone No.: * (xxx-xxx-xxxx) 714-781-4636 May we call you?

Reason For Visit * How did you hear about us? *

Step 7:

Now you are ready to find a provider in your area. Enter your zip code and any other preferences you have for the provider and click “SEARCH.”

Note: To search for clinicians who understand law enforcement, choose the specialty “Police/Fire” in the selection.

The screenshot shows the 'PROVIDER SEARCH' page on the Magellan Assist website. The 'BEGIN YOUR SEARCH' section is circled in red and contains the following fields and options:

- Search by Address:** Zip Code: 95802, Distance: 25 Miles
- SEARCH** button (with a red asterisk indicating it is required)
- Accepting New Patients:** Accepting New Patients
- Gender:** Male, Female
- Specialties:** Post Traumatic Stress Disorder,
- Ages Treated:**
- Languages:**

The main content area includes a 'PROVIDER SEARCH | Begin Search' header, a 'Help' button, and a search instruction box: 'Search for a provider by location! Use the side panel to choose a provider list, enter your location, and press Go. You can also search for a provider by name.' Below this are several checkmarks for search tips, such as 'Customize your search', 'Compare providers', and 'Make an appointment'. A photo of a woman is also visible on the right side of the search instruction box.

Step 8:

View the list and click “Select Provider” of who you wish to make an appointment with.

The screenshot shows the search results page for '100 Providers Found'. A red arrow points to the 'Select Provider' button for the first provider, Marion Solovei, PhD, which is circled in red. The list of providers includes:

- SOLOVEI, MARION, PHD** Psychologist
4510 E PACIFIC COAST HWY STE 210
LONG BEACH CA 90804
562-588-2675
Specializes in: Marriage/Family Therapy*, Mental Health, Post Traumatic Stress Disorder
Languages: English
Select Provider
- CHURCH, SHEILA ANN, MA** Therapist
18023 SKY PARK CIR STE G
IRVINE CA 92614
949-916-4369
Locations (2)
Specializes in: Grief/Bereavement, Marriage/Family Therapy, Mental Health, Post Traumatic Stress Disorder, Substance Abuse
MA AZUSA PACIFIC U, 1973
Languages: English
Select Provider
- ERICKSON, LUCY L, EDD** Psychologist
4195 N VIKING WAY STE 230
LONG BEACH CA 90808
562-754-5779
Locations (2)
Specializes in: Eating Disorders, Marriage/Family Therapy*, Mental Health, Post Traumatic Stress Disorder, Substance Abuse
NA SEPULVEDA VAMC, 1994
Languages: English
Select Provider
- LEPORE, MARISA, MA** Therapist
19742 MACARTHUR BLVD STE 125
IRVINE CA 92614
Specializes in: ...
MA NATIONAL UNIVERSITY, 2003
Languages: English, Italian
Select Provider

Step 9:

Contact the provider directly to schedule an appointment.

PRINT your confirmation and take with you to the appointment.

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ONLINE EAP REFERRAL | Confirmation

Referral Number: 201511704001218

Referral For:

MAT Number: OCNVBN000 **Begin Date:** 11/17/2015 **Name:** MICKEY MOUSE
Submission Date: 11/17/2015 **End Date:** 5/17/2016 **DOB:** 11/18/1928

Next Steps

- Call the provider to schedule an appointment
- Tell the provider this is through your EAP with Magellan Behavioral Health
- Print this page for future reference

Provider Information:

Provider Name: SOLOVEI, MARION, PHD
Address: 4510 E PACIFIC COAST HWY
LONG BEACH, CA 90804-6928
Phone: 562-588-2675

PRINT THIS PAGE

Step 10:

Having trouble with the site? Online chat is available to assist you!

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PRINT THIS PAGE

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