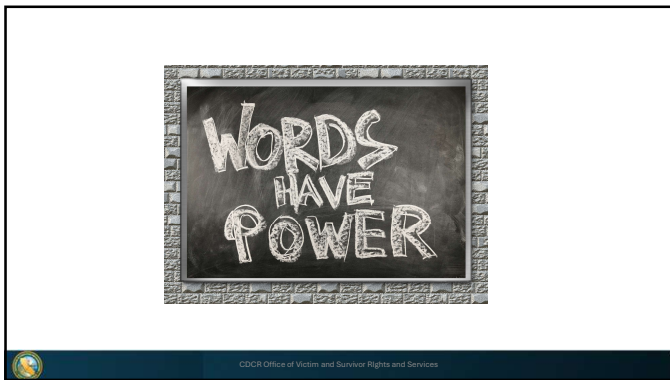




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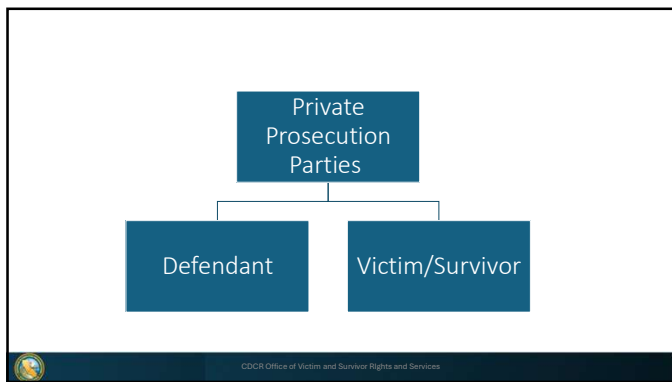
Emotional	Mental	Physical
Anxiety	Slowed thinking	Nausea
Fear	Confusion	Tremors
Guilt	Disorientation	Chills or sweating
Grief	Memory problems	Lack of coordination
Depression	Intrusive memories or	Heart palpitations or chest pains
Sadness	flashbacks	High blood pressure
Anger	Nightmares	Headaches
Irritability	Inability to concentrate	Sleep disturbances
Numbness	Difficulty in making decision	Stomach upset
Feeling abandoned		Dizziness
		Loss of appetite
		Startled responses

7

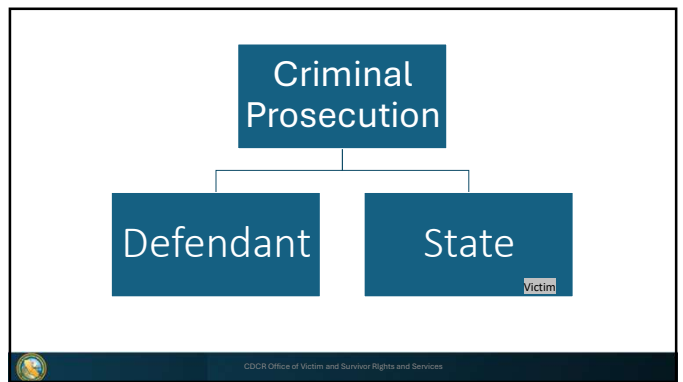
Victims' Role Historically



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Victims' Rights Movement

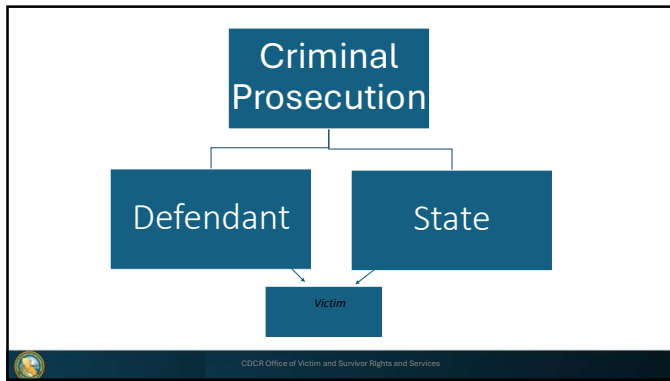


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Interests



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Including Victims in the Criminal Process

- Fairness
- Help Avoid Secondary Victimization

14

Simple participation in system can cause trauma

“if one set out intentionally to design a system for provoking symptoms of posttraumatic stress disorder, it might look very much like [criminal justice].”

Judith Herman, M.D

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What do Victims Want in Terms of Justice?

16

Justice

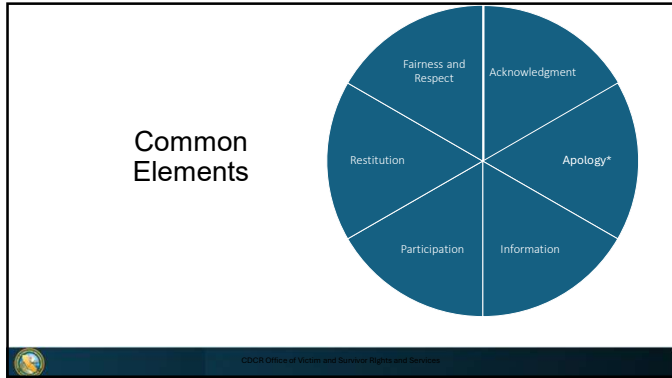
~~One Size Fits All~~

17

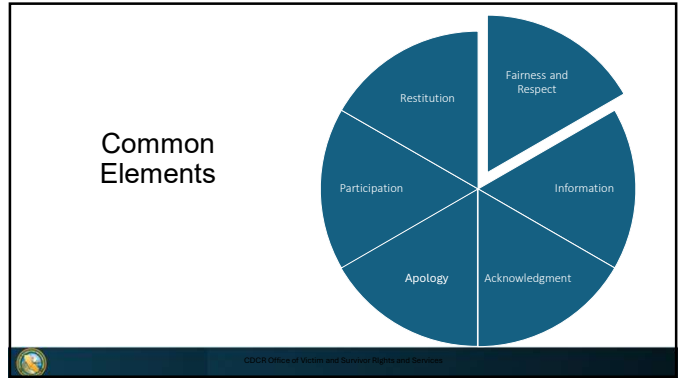
Source of Victim Dissatisfaction with our Justice System

- Feel that they lack a legitimate role in the processing
- Often feel that they lack meaningful opportunity to be consulted about the progress of their cases
- Feel that there is a lack of recognition of the emotional, as well as material, harm they have experienced
- Feel that there is a lack of fairness and respect they receive at the hands of the justice system as a whole

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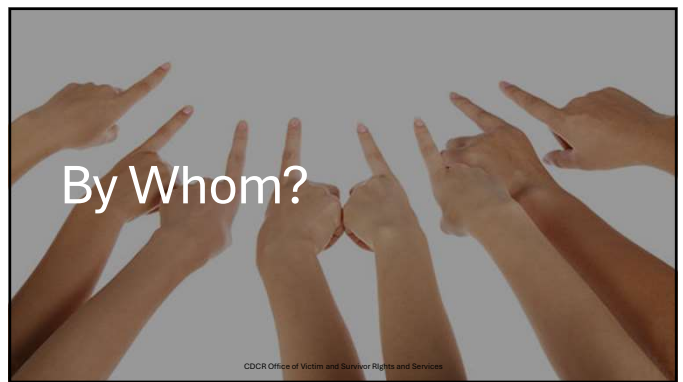
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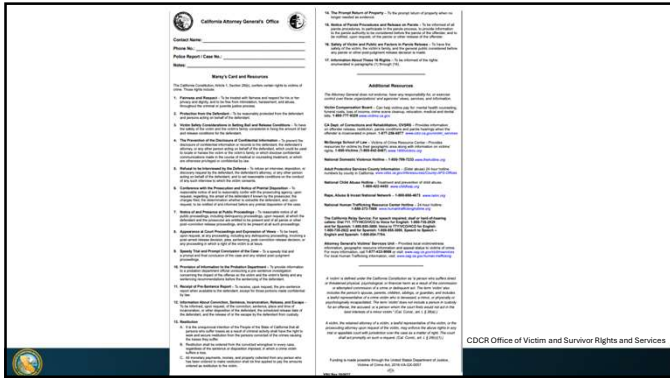
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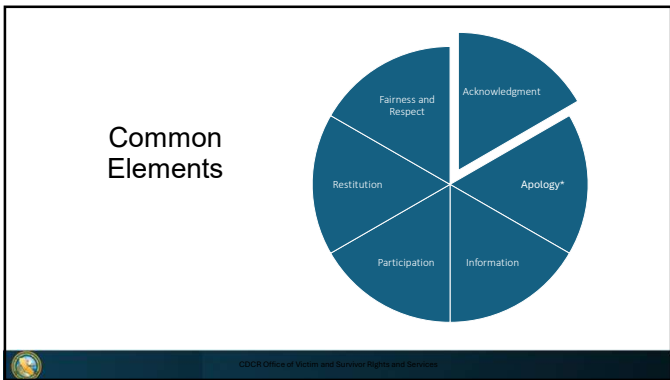
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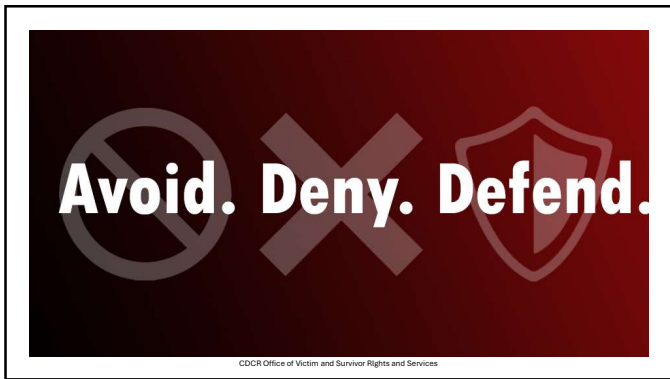
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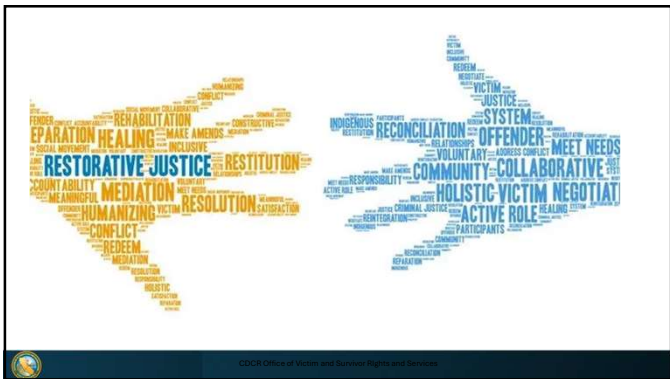
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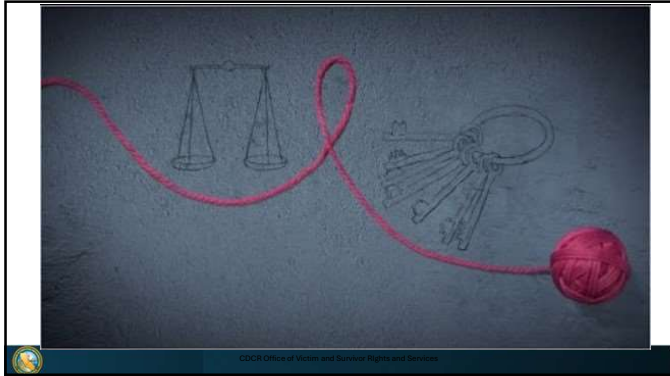
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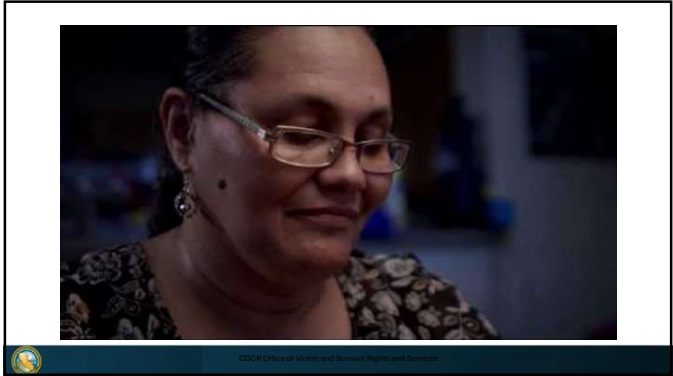
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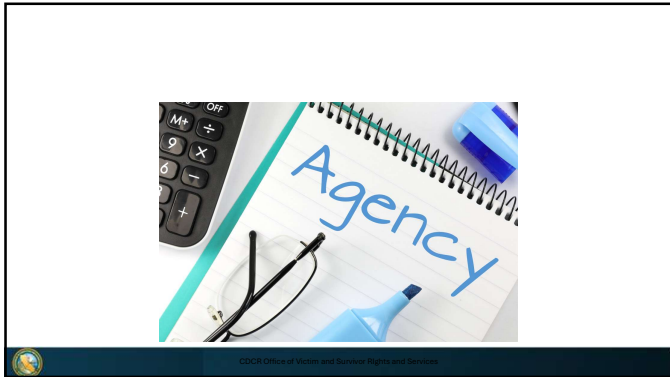
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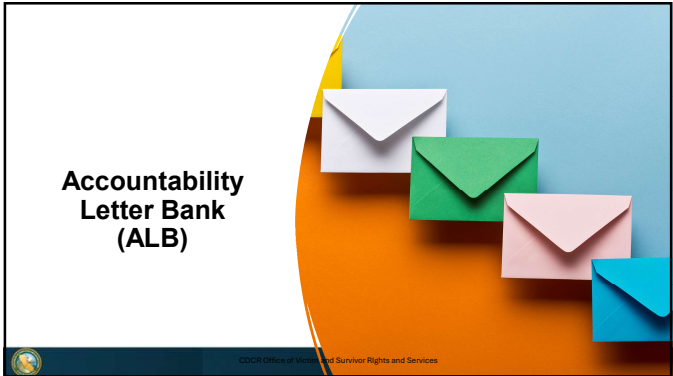
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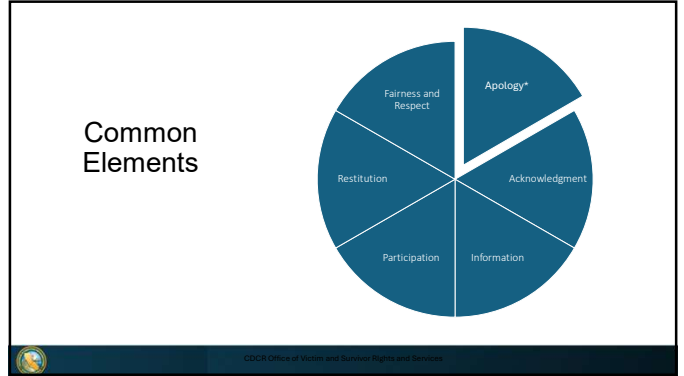
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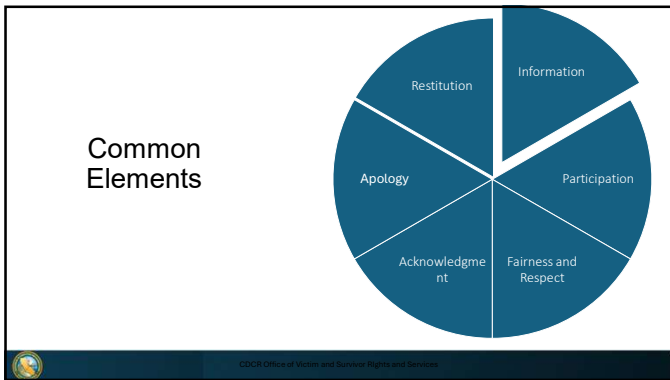
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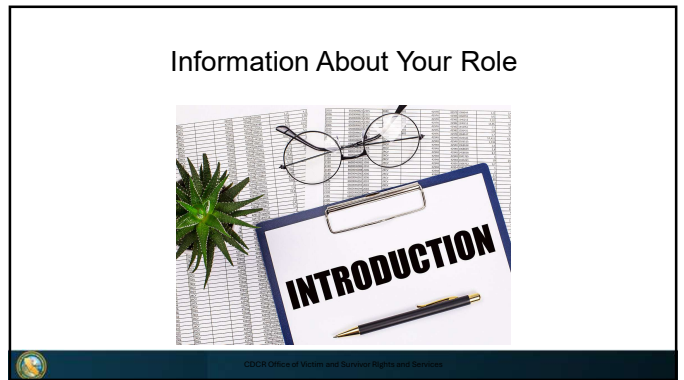
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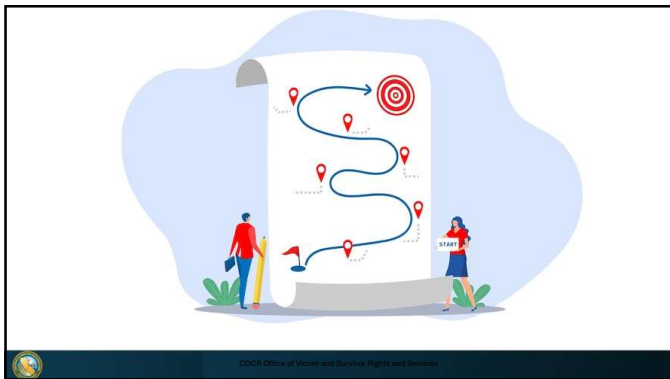
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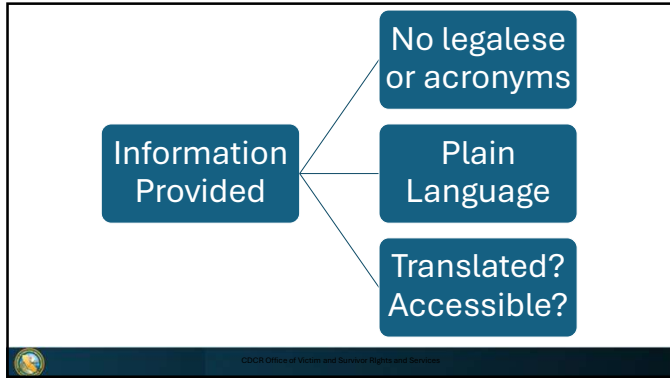
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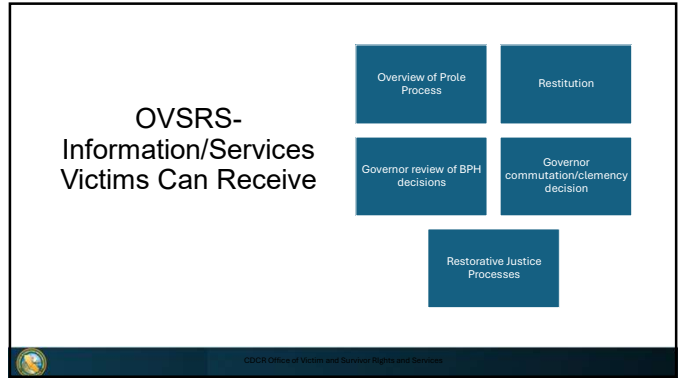
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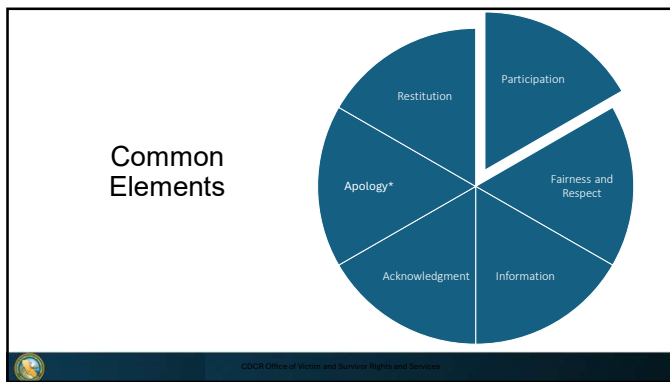
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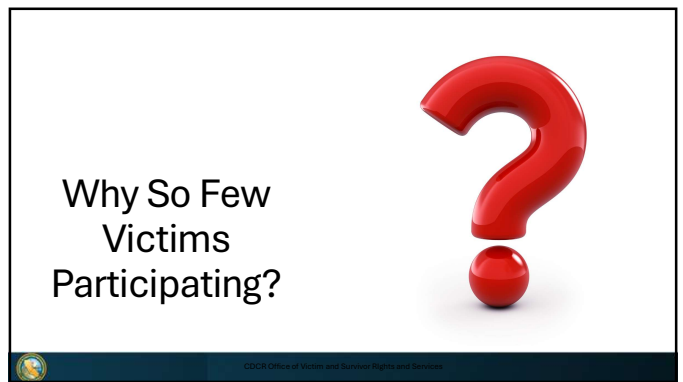
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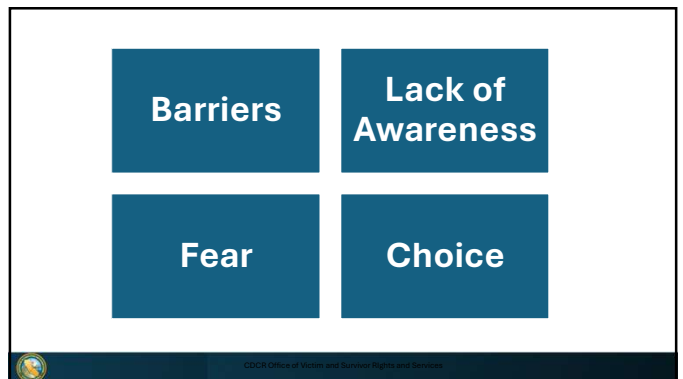


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OVERALL- Percentage of Victims of Violent Crimes Who Received **Community-based and/or Government-based** victim service assistance?

U.S. Dept. Of Justice, Office of Justice Programs Bureau of Justice Statistics, 2021 Criminal Victimization Report

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Rights at Post-Conviction Stage

- To be Present
- To be Notified
- To be Heard
- To Restitution*

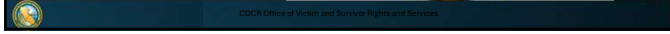


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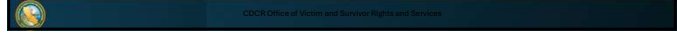
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OVSRS:
How We Help
Victims
Participate



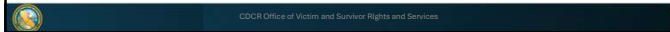
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OVSRS: Support Person v. Representative



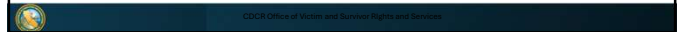
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Technology



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Common Elements



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TWO TYPES OF RESTITUTION ORDERED ONCE THERE IS CRIMINAL CONVICTION

Restitution Order	Restitution Fine:
<ul style="list-style-type: none"> • Ordered by the court to compensate the victim for out-of-pocket expenses that were incurred due to the crime • Paid to the Victim 	<ul style="list-style-type: none"> • Ordered by the court as part of the punishment for committing the crime • Paid to the State

CDCR Office of Victim and Survivor Rights and Services

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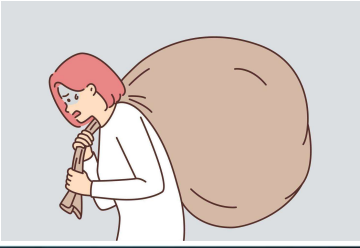
Some of the Losses Under Restitution

Economic losses	Repair or replacement cost for damaged/lost property is covered	No statutory maximum
No dollar maximum for each category	Property loss/damage recoverable	Future medical & mental health
Future lost income	Pain and suffering for PC 288 violations	Other losses

CDCR Office of Victim and Survivor Rights and Services

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Restitution Burden



CDCR Office of Victim and Survivor Rights and Services

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OVSRS: How We Help with Restitution



CDCR Office of Victim and Survivor Rights and Services

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CDCR ACTIVELY COLLECTS RESTITUTION

Status	What happens to the Money CDCR Collects?
<ul style="list-style-type: none"> • Incarcerated Person • Previously Incarcerated • Discharged 	<ul style="list-style-type: none"> • Collected money is disbursed first to the victim's restitution order* • THEN to the restitution fine 

CDCR Office of Victim and Survivor Rights and Services

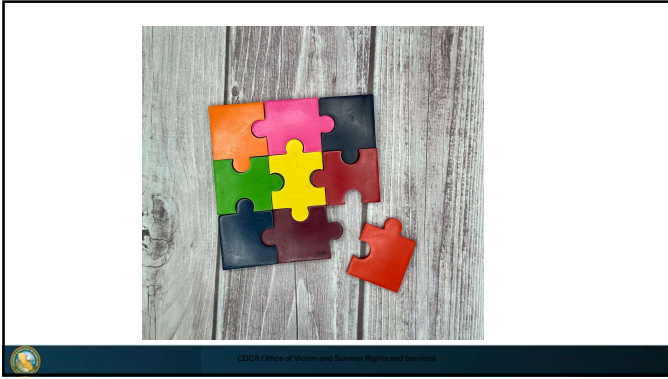
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Unknown Victim Restitution



CDCR Office of Victim and Survivor Rights and Services

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OVSRS CONTACT INFORMATION

Email: victimservices@cdcr.ca.gov

Toll Free Hotline: (877) 256-6877

Website URL: www.cdcr.ca.gov

Mailing address: P.O. Box 942883
Sacramento, CA 94283



CDCR Office of Victim and Survivor Rights and Services

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