Slide 1

Reentry for the Medically Complex

BPH Executive Board Meeting
Palliative and Complex Care
April 24 ,2025

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Slide 2

Overview

- ❖ Optimize Lead Time for Placement
- ❖ Information, Communication, Collaboration
- ❖ Increase Placement Options
- ❖ Recent Placement Trends
- ❖ Future Growth

Photo: Ron Levine/Prisoners of Age

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Slide 3

Optimize Lead Time

- ➢ Noted insufficient time to find appropriate placement
- ➢ Collaboration between BPH IT team and CCHCS QM
- ➢ BITS now sync'd with CDCR Release Tracker
- ➢ Earlier notification and improved tracking of GRANTS
- ➢ More time to find an appropriate placement

Photo: Ron Levine/Prisoners of Age

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Slide 4

CDCR Release Tracker

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Slide 5

Information, Communication, Collaboration

- Pre-Hearing
  - Complex Care Mailbox:
    CCHCSComplexCare@cdcr.ca.gov
  - Medical Summary Letters

- Post Grant
  - Immediately to the Prerelease Tracker
  - Time to clarify: *SNF? AL? Veteran? Transitional housing? Family? IHSS?*
  - Collaborate with onsite Resource Teams (interview patients via Teams)
  - Collect information needed to optimize placement options

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Slide 6

Increase Placement Options

- Building allies in community willing to support our patients
- Resource Tool with over 50 potential placement locations
- **Focused placement efforts** based on individual need and case factors
- Case Examples
  - Mr G
  - Mr B
  - Mr H
  - Mr M

NYT Magazine May 2018

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Recent Placement Trends

	Mar/2024-Sept/2024	Oct/2024-April/2025
ER Drop Off	26 (54%)	8 (25%)
SNF/B&C	11 (23%)	15 (47%)
Family	6 (13%)	4 (13%)
Transitional	3 (6%)	2 (6%)

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Future Growth

➤ Continue to improve communication with BPH, address issues upstream
➤ Grow relationships with community organizations that support reentry for the medically frail and complex
➤ Improve technology to facilitate communication with SNF/nursing facilities
➤ Upstream placement review by DAPO
➤ CalAIM Resources--- 90 day in-reach for JI
  • Managed Care Plan assignment
  • Enhanced Care Management
  • 15 Community Supports

NYT Magazine May 2018

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CalAIM Community Supports

Provided through Managed Care Plans

• Up to 6 months transitional rent
• Housing deposits
• Short-Term Post-Hospitalization Housing
• Recuperative Care (Medical Respite)
• Nursing Facility Transition/Diversion to AL
• Community Transition Services

GOAL: Eliminating the need for ER drop offs and facilitate safe, direct placements

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Questions?

CCHCSComplexCare@cdcr.ca.gov

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