California Department of Corrections and Rehabilitation

Remote Access Service Request (Rev. 09/17)

Applicant Information						
NAME (Print)	CLASSIFICATION DIVISION/BRA		NCH	UNIT/OFFICE		
EMAIL ADDRESS	PHONE NUMBER	NE NUMBER WORK LOCATI		ON (Physical address, Bldg, Post, etc.)		
DESCRIPTION OF BUSINESS NEED						
Desktop/Laptop Information (must be CDCR issued)						
DESKTOP/LAPTOP NAME	NETWORK NAME		OS VERSION		SP VERSION	
AMCORE ENGINE VERSION	AMCORE CONTENT VERSION		USER LOGON NAME			
Check the method to be used to access the CDCR Network: Action to the performed:						
☐ Dial-up remote access service via modem ☐ Virtual private network access via broadband ☐ Wireless via Aircard		 New VPN account New VDI account Token ID: Change Access Rights Cancel existing account User ID: 				
Is the Desktop/Laptop encrypted:	If yes, what encryption security group has the customer been					
☐ Yes ☐ No		added to ensure access?				
User Agreement						
This account will be effective until terminated by the applicant or EIS.						
 As an authorized user of the CDCR Remote Access Service (RAS) I am responsible for: Keeping my CDCR RAS username and password for my use only and protected per the RAS approval memorandum. Using CDCR resources only as authorized and only for approved purposes. Notifying CDCR's Information Security Office or CDCR's IT Coordinator of exposure, misuse, or non-compliant situations. Understanding the following concerning RAS and all CDC information assets: The CDCR information assetsis for authorized use only. CDCR information systems may be monitored to ensure the confidentiality, integrity, and system availability. Using this system constitutes consent to monitoring. All information, including personal information, placed on or sent over this system may be retrieved during monitoring. Misuse could result in immediate loss of access. 						
5. Notifying CDCR's IT Coordinator when access is no longer needed so that the account can be deactivated.						
I have read the above and agree to adhere to all requirements stated.						
APPLICANT SIGNATURE X	NAME (Print)		TITLE		DATE	
IT COORDINATOR SIGNATURE X	NAME (Print)		TITLE		DATE	
HIRING AUTHORITY SIGNATURE X	NAME (Print)		TITLE		DATE	
Send form (scanned, faxed, or hard copy) to EIS Service Desk						