OBLIGATIONS OF HEALTH CARE WORKERS

All HEALTH CARE WORKERS must read these obligations and immediately notify the Statewide Travel Program at Covid19Lodging@dgs.ca.gov if these obligations cannot be met.

Violation of these terms will result in the following: the reservation will be cancelled, you will assume full personal/financial liability for the entire cost of the stay, and you will not be allowed to reserve another hotel room under this program.

A. All health care workers must be familiar with and take precautions to prevent transfer of any illness or contamination of spaces that may lead to spread to hotel associates or other guests, in accordance with county and state public health officials’ protocols and guidance.

B. Equipment, garments, or other items utilized by health care workers during the provision of medical service may not be brought into the hotel. Used personal protective equipment (“PPE”) may not be brought into or laundered on the premises of the hotel.

C. Health care workers may not utilize any hotel common spaces, including without limitation the hotel lobby or any hotel restaurants, except to gain access to the hotel elevators or staircases. However, health care workers must, whenever feasible, use alternate entrances or exits that the hotel has designated for health care workers’ use, instead of using the hotel’s main lobby entrance.

D. Health care workers should arrange for food and beverage to be delivered to their rooms by hotel staff, or to be picked up and delivered to a location outside of hotel (i.e. parking lot “field facility”) for pick up by health care workers. Hotel staff will not deliver food and beverage to health care workers’ rooms known to be occupied by individuals who have tested positive for Covid-19. All food deliveries by hotel staff will be left outside the health care worker’s room. The hotel staff delivering the food shall knock on the health care worker’s door and advise that the food has been delivered, and the hotel shall also call the health care worker to advise of same.

E. Health care workers must not have physical interaction with other hotel guests during their stay at the hotel. Health care workers are not allowed to visit each other’s rooms during their stay in the hotel, and health care workers are not allowed to have any guests in their room.

F. If the hotel provides housekeeping services, those services will take place while the health care worker is out of the room. On days where housekeeping isn’t scheduled, health care workers may request additional towels or toiletries by contacting the front desk. Requested items will be placed outside the health care worker’s door. Additional trash bags will be provided for health care workers (for purposes of bagging soiled linens or disposing of trash). Full bags will be picked up by hotel personnel during the weekly housekeeping services or as otherwise
agreed upon by the health care worker and hotel. Health care workers must not place bags of trash or soiled linens outside the guestroom door.

G. Upon departure from the hotel, each health care worker must remove any and all supplies, resources or other items brought into the hotel. These items may not be discarded on hotel property.

By proceeding with the reservation, the health care worker hereby acknowledges that he/she has read and will abide by these obligations.