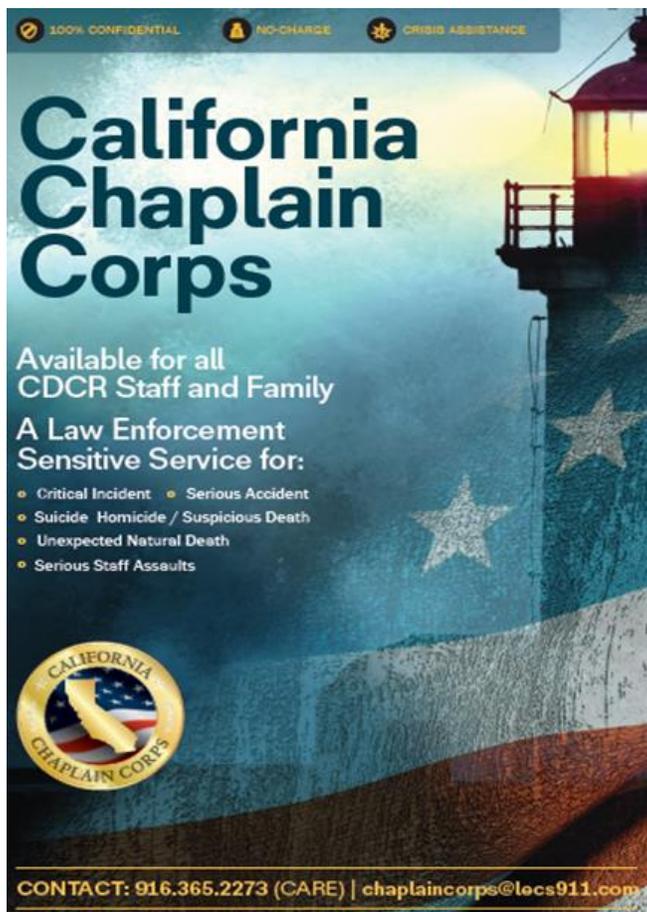


Law Enforcement and Community Services, California Chaplain Corps for Employees and Families Frequently Asked Questions

1. *What is the Law Enforcement Community Services (LECS), California Chaplain Corps (CCC)?*

The LECS/CCC is a 501(c)(3) non-profit, charitable organization committed to serving law enforcement personnel and their families. The California Department of Corrections and Rehabilitation has contracted with the LECS/CCC to provide confidential, 24-hour, 365 days a year crisis incident stress management and post-trauma stress services for both custody and non-custody employees and their families impacted by the traumatic and unpredictable nature of critical incidents. Chaplains are experts in the aftermath of grief and loss.



2. *Who is eligible in CDCR for Law Enforcement Community Services (LECS), California Chaplain Corps (CCC)?*

All active CDCR or CCHCS employees, on or off duty, their spouse or registered domestic partner, and their dependents are eligible for services by LECS/CCC.

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Eligible dependents are identified as:

- Natural, adopted, or stepchildren who are under the age of 23,
- Unmarried dependent children, and/or
- Children of any age who are incapable of self-sustaining employment due to a mental or physical disability



3. *Does the Law Enforcement Community Services (LECS), California Chaplain Corps (CCC) provide support services for inmates, inmate families, youth wards, or parolees?*

No, the LECS/CCC does not provide any services to inmates, inmate families, youth wards, or parolees.

4. *What types of incidents does the Law Enforcement Community Services (LECS), California Chaplain Corps (CCC) respond to?*

LECS/CCC responds to a wide variety of CDCR/CCHCS staff critical incidents including, but not limited to:

- ✚ Critical Incident
- ✚ Serious Accident
- ✚ Suicide Homicide/Suspicious Death
- ✚ Unexpected Natural Death
- ✚ Staff Assaults



5. *How do I, or an eligible dependent, contact a Chaplain when a need arises?*

To request confidential chaplain services, contact the 24-hour Confidential Crisis Line at:
(916) 365-2273 (CARE)

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When services are requested, a face-to-face, telephonic, or video conferencing response shall occur within twenty-four hours of notification.

6. *How long will it take to be contacted once the Law Enforcement Community Services (LECS), California Chaplain Corps (CCC) services are requested?*

From the time of initial notification, the LECS/CCC will respond within 24 hours.

7. *Can a Chaplain effectively provide support to employees and/or their eligible dependents from varied religious backgrounds?*

Yes, the LECS/CCC chaplains are trained in providing care in a diverse environment and remain religiously “neutral” while providing support for any person of any faith or non-faith.

8. *Does the Law Enforcement Community Services (LECS), California Chaplain Corps (CCC) provide long-term counseling services?*

No, the LECS/CCC does not provide long-term counseling services. LECS/CCC provides immediate support and can provide referrals for long term counseling services.

9. *Is there a fee for Law Enforcement Community Services (LECS), California Chaplain Corps (CCC) services?*

No, the service is free of charge or co-payments.



10. *Is contact with Law Enforcement Community Services (LECS), California Chaplain Corps (CCC) confidential?*

Yes, the LECS/CCC chaplains have clergy privilege pursuant to the California Evidence Code, Division 8, Chapter 4, Article 8, Sections 1032-1034.



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11. Where would I, or an eligible dependent, meet with the Law Enforcement Community Services (LECS), California Chaplain Corps (CCC)?

When services are requested, a determination will be made to either receive services via face-to-face, telephone, or video conferencing. Services can be provided outside of the work location at a mutually agreed upon location.



12. Will Law Enforcement Community Services (LECS), California Chaplain Corps (CCC) make worksite visits for other than critical incidents?

Yes, the LECS/CCC will make worksite visits to introduce themselves and become familiar with the various divisions, classifications, job duties, etc. The chaplains are highly trained in prevention programs, intervention services, and aftermath intervention services. You can request LECS/CCC services by calling (916) 365-2273 (CARE).

13. What makes Law Enforcement Community Services (LECS), California Chaplain Corps (CCC) chaplains different?

LECS/CCC has been named “The Model Chaplaincy in the Nation” because of their exceptional organizational structure, extensive training requirements, and rapid response capability. All LECS/CCC Chaplains are:

- Background tested
- Required to pass two oral interviews
- Must agree to continue educational requirements
- Attend mandatory group monthly trainings
- Attend an Academy involving 150 hours of academic classroom and field service training accredited by the Los Rios Community College
- Peace Officer Standards and Training (POST) certified post-trauma and crisis responders trained in the areas of, but not limited to:
 - Crime Scene Integrity
 - Psychological first aid
 - School crisis intervention
 - Mass casualty evacuation scene support
 - Search and rescue field operations
 - Family Assistance Centers’ Management
 - Town Hall meeting strategies

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14. What services are provided by the Law Enforcement Community Services (LECS), California Chaplain Corps (CCC) and the Employee Assistance Program (EAP)?

The chart below denotes the two resources and a list of services they provide, but are not limited to:

	Law Enforcement Chaplains <small>(Available to meet with employees and their families at their homes, restaurants, etc.)</small>	EAP Clinicians <small>(Available to meet with employees and their families in the clinicians offices)</small>
24/7 phone availability	✓	✓
Critical Incident Stress Debriefing (CISD)	✓	✓
Crisis and grief counseling	✓	✓
Proactively walk the yards	✓	
Hospital visitation	✓	
Serious illness	✓	✓
Death notification	✓	
Divorce care		✓
Problems with wayward children		✓
Spousal and child abuse		✓

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Drug and alcohol dependency		✓
Psychological counseling		✓
Assist with funeral services	✓	
Short term grief support	✓	✓
Serious injury notification to families	✓	